2021 Atlas Cross Sport
Quick-Start Guide

Optional features shown.

The information within this guide must be used in conjunction with the information in the Volkswagen Owner's Manual. You should refer to your vehicle's Owner's Manual and Infotainment System Booklet for all information, warnings and feature limitations. Always pay careful attention to the road and do not drive while distracted. Some Infotainment features can only be accessed and operated when the vehicle is standing still.

1. Digital Cockpit/Instrument Cluster*
Displays vehicle system and function information. Menu selections can be accessed using the multi-function steering wheel controls, and ca also be customized using the Infotainment screen.

2. Infotainment
Touch-sensitive buttons control the various Infotainment functions, including radio, media selections, App-Connect functions, phone operation, vehicle functions and the optional Navigation system.

3. Start-Stop System
Start-stop is automatically activated when the ignition is switched on. When the light is off, the system is activated. System is deactivated when the light is on. See operating conditions in your Owner's Manual.

4. USB-C Port
USB Type C ports allow you to connect your mobile phone to your Atlas using the latest generation of USB. To utilize USB Type C, you must have a compatible cable. To find a cable that converts your phone's charging port to a USB Type C connector, **click here**.

5. Wireless Charging
Can charge a Qi-capable mobile phone without the need to plug in a cable. Simply place your device securely in the center of the surface with the display facing up. An alert in the Infotainment system indicates when charging begins.

6. Trunk Lid Power Trunk
Pull on this switch to open the power trunk lid. When the ignition is on and the vehicle is in Park, pull and hold this switch to close the power trunk lid. If your vehicle is not equipped with power trunk, this button will unlock the trunk lid.

7. Steering Wheel Left Side Controls
Buttons for operating the Cruise Control or Adaptive Cruise Control* and other Driver Assistance features. Volume settings for radio, Navigation system notifications or phone calls.

8. Steering Wheel Right Side Controls

Voice Control Button: Activates the Voice Recognition System. Short press to activate Volkswagen Voice Control.* Long press to activate third party voice control with a compatible smart phone connected to App-Connect.

VIEW Button: For vehicles with a Digital Cockpit, switches between wide and standard display.

OK Button: Used to select settings for features in the instrument cluster display.

Horizontal Menu Buttons: Used to navigate through the instrument cluster's main menus.

Vertical Arrow Buttons: Push to navigate inside a specific menu.

Horizontal Arrow Buttons: Push to change radio stations, scroll through radio presets or select the next or previous media track.

Steering Wheel Heating: Activates the heated steering wheel. Can be pressed repeatedly to select between three levels of heating and held for one second to save a heating level. Press and hold to recall the last saved level. To turn off, press repeatedly until bar display in the instrument panel goes out.

9. Remote Start* (not shown)
If your vehicle is equipped with this feature, the engine can be started from outside the vehicle with the **Remote Start** button, allowing the HVAC system to heat or cool the interior. On your key fob, press the **Lock** button, then the **Remote Start** button (x2) twice. Pressing three times will cancel the operation.

*Available on select trim lines.

Introduction to Your Atlas Cross Sport

Changing and Saving the Opening Angle

The opening height of the rear hatch can be adjusted.

1. While the rear hatch is opening, press the **Luggage Compartment Lid** button on the remote key fob to stop it at the desired height. You may also stop it by pressing the ⌒ button on the rear hatch.
2. Press and hold the ⌒ on the rear hatch edge until the rear lights blink and a tone is heard.
   - The opening height of the rear hatch can be readjusted to the maximum height by pushing upward on the rear hatch and then repeating Step 2.

Easy Open Sensor-Controlled Luggage Compartment Lid

Applies to vehicles equipped with the sensor-controlled Luggage Compartment Lid feature.

- You must be carrying your vehicle key on your person, e.g., in your pocket, hand or purse.
- The ignition must be off.
- Quickly move your foot and shin as close to the bumper as possible without contacting the bumper (in kicking motion). Your shin must be in the upper part of the sensor's range and your foot in the lower part.
- Quickly move your shin out of range. The rear hatch opens automatically.

Demonstrated on Atlas model.

▶ Watch the Easy Open Trunk video.

Saving Seat Position to Memory

1. Adjust the driver's seat and outside mirror positions to your preferred positions.
2. Press and release the **SET** button.
3. Press and hold the memory button **1**, **2** or **3** until the chime sounds.

Recalling Stored Memory Settings

- With the vehicle stopped and the ignition ON, press and hold the corresponding memory button.

  OR

- With the ignition off and the driver's door open, press and hold the memory button until the stored position is reached.

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Activate Cruise Control

Locate the Cruise Control buttons on the left side of the multi-function steering wheel.

- Press the ⟳₀/₁ button to activate the Cruise Control.
- A speedometer icon ⟳ will appear in the instrument cluster display.

Set Cruising Speed

1. When you reach your desired cruising speed, press the **SET** button on the multi-function steering wheel.
2. A green cruise control indicator light ⟳ will illuminate in the instrument cluster display.
3. To increase/decrease the speed by 1 mph increments, press and release the **+** or **−** button.
4. To increase/decrease the speed by 5 mph increments, press and hold the **+** or **−** button.

Cancel and Resume

1. To cancel the cruise speed, press the brake pedal or press the ⟳₀/₁ button once on the multi-function steering wheel.
2. The green cruise indicator light ⟳ will disappear. Your last selected speed stays in memory until you turn off the ignition or turn Cruise Control off.
3. To resume your set speed, press the **RES** button on the multi-function steering wheel.

Turning Cruise Control System Off

- Press ⟳₀/₁ twice.

▶ Watch the Cruise Control video.

Adaptive Cruise Control

Adaptive Cruise Control (ACC) helps maintain an individually stored constant speed and a previously set distance in time intervals between your vehicle and those in front of you. When you approach a slower moving vehicle in front of you, the vehicle may brake if the situation requires. When the vehicle is no longer present, ACC will accelerate back to the stored speed.

You can set the speed-dependent distance from the vehicle ahead to one of five levels.

- When the **ACC** button is pressed to set distance level, the 🚗 indicator light illuminates in the instrument cluster.
- To change the ACC distance interval, press the 🚗 button to cycle through the distance intervals. When the shortest interval is reached, the distance returns to the greatest interval when the button is pressed again.
- After coming to a stop for more than 3 seconds, briefly press the accelerator pedal or press **RES** on the multi-function steering wheel to resume Adaptive Cruise Control.

Note: This feature is not a substitute for attentive driving. See the Owner's Manual for further details and important limitations. Adaptive Cruise Control is available only on select trim lines.

▶ Watch the Adaptive Cruise Control video.

Deactivate Adaptive Cruise Control

Applies to vehicles equipped with Adaptive Cruise Control.

To deactivate Adaptive Cruise Control, and use Conventional Cruise Control:

1. Press the 🚗 button. Depending on vehicle equipment, it may be on the steering wheel or the end of the turn signal stalk.
2. Using the vertical menu buttons △▽ on the steering wheel, scroll to **Speed**.
3. Select **Cruise Control** in the instrument cluster display, then press the **OK** button.

Adaptive Cruise Control is now deactivated, and your vehicle will maintain the set speed using conventional cruise control

Note: Switching between Adaptive Cruise Control and Cruise Control requires the user to press RES on the steering wheel to resume either Adaptive Cruise Control or Cruise Control.

▶ Watch the Deactivate ACC video.

Optional feature shown.

Comfort Drive Travel Assist

Within system limits, the Comfort Travel Assist system enables your car to steer, accelerate, and brake automatically within its lane.

1. Comfort Travel Assist can also maintain a constant distance to vehicles in front selected by the driver. The driver must maintain active supervision and the Comfort Travel Assist is not an autonomous feature.
2. To enable, press the 🚗 button on the steering wheel.

▶ Watch the Comfort Travel Assist video.

Lane Assist
Speed
◉ ACC
○ Cruise control
Side Assist

Assistance System Settings

If your vehicle is equipped with Driver Assistance features, you can access the Assistance system settings menu in the Infotainment system, allowing modification to the Driver Assistance feature operation.

1. Press the Menu button.
2. Press the **Assist Syst.** icon on the display.
3. Touch the image that represents the feature.

OR

Touch 🔧 to access **Assistance system settings**.

Dramatization.

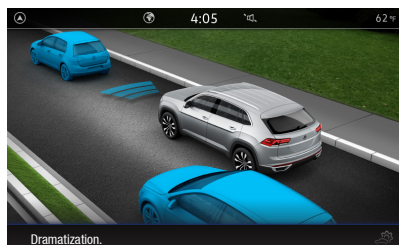## Disabling Park Distance Control Audible Tone

The audible tone from the Park Distance Control System can be disabled by pressing the P button on the center console. The warning will reactivate automatically when the reverse gear is engaged or the button is pressed again.

⚠ **Warnings:** See **Driver Assistance Systems** in your Owner's Manual for more detailed information and for important safety warnings.

Driver Assistance Features

Heating and Air Conditioning

- To cool or warm up the occupant compartment automatically, press the **AUTO** button to turn the system on.
- Adjust the driver's temperature dial to your preferred setting.
- Press the **SYNC** button to synchronize the temperatures between the zones. If there is a large temperature difference between the zones, it may hamper the system's ability to quickly cool or warm the interior.
- In extreme heat, press the **MAX A/C** button. When a comfortable temperature is reached, press the **AUTO** button.

Note: Climatronic Control system is only available on select trim lines.

▶ Watch the Automatic Climate Control video.

Max Defrost/Rear Defrost ①

1. Press the **Max Defrost** button. It is recommended to turn the temperature setting to **HI** for quickest defrost/defogging.
2. The A/C function comes on automatically and it is recommended to leave A/C on to dry the air.
3. When the windshield is clear, press the **AUTO** button.

Side view mirror heating turns on automatically when the **Rear Defrost** button is pressed and outside temperatures are below +68°F (+20°C).

Note: In the event of significant fogging, opening a window briefly can help.

AUTO ②

AUTO allows you to regulate and maintain the occupant compartment temperature at a desired level automatically.

1. Turn the driver side temperature dial to the desired temperature.
2. Press the **AUTO** button if it is not already illuminated.

SYNC ③

The driver's settings will be applied to the passenger and rear climate zones.

1. Select your preferred temperature with the left temperature dial. Adjust the fan speed and vents if necessary.
2. Press the **SYNC** button. The light on the button will illuminate showing the sync feature is active.

Air Distribution ④

The **Air Distribution** buttons direct air to the floor, panel or defrost vents or a combination of vents. Pressing the button multiple times toggles through the different airflow settings.

Seat Heating ⑤

To warm up quickly on a cool morning, press the button for seat heating.

⚠ **Warnings:** See **Climate Control** in your Owner's Manual for more detailed information and for important safety warnings.

Climatronic System

1. Press the **NAV** function.
2. Select the **search** icon on the touchscreen.
3. Begin entering a Point of Interest (POI) or address information with House number, Street and City.
4. When your search address or POI appears in the drop down suggestion bar, select the correct address on the screen.
5. Select **Start** to begin the route.

Applies to vehicles equipped with Navigation feature. When entering an address for another state, use only the two-character abbreviation for the state. Entering a destination on the touchscreen or changing any settings can only be done when the vehicle is stationary.
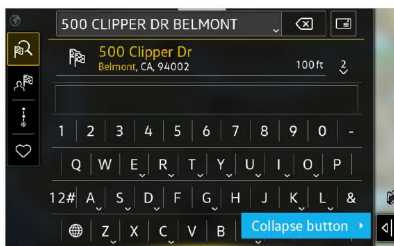
Additional Settings

With **Route Options** you can:

- Choose between 3 alternative routes if available by clicking on route info panel where the most recommended route is highlighted in blue.
- Use Dynamic route guidance* if online traffic is available.

Before starting your route:

- Route criteria can be modified by tapping.

After starting your route:

- Modifications to the current route such as avoiding tolls or seasonal restricted roads is possible by tapping.

Route criteria can also be modified by tapping ≡ and selecting.

*Requires paid subscription, vehicle to be equipped with MIB3 infotainment system with navigation, acceptance of VW Car-Net Terms of Service, active data plan, and vehicle cellular and GPS connectivity.

Note: Always pay careful attention to the road, and do not drive while distracted. SiriusXM audio and data services each require a subscription, which is sold separately, or as a package by SiriusXM Radio Inc. If you decide to continue service after your trial, the subscription plan you choose will automatically renew thereafter and you will be charged according to your chosen payment method at then-current rates. Fees and taxes apply. To cancel you must call SiriusXM at 1-866-635-2349. See SiriusXM Customer Agreement for complete terms at www.siriusxm.com. All fees and programming subject to change. SiriusXM and all related marks and logos are trademarks of SiriusXM Radio Inc.
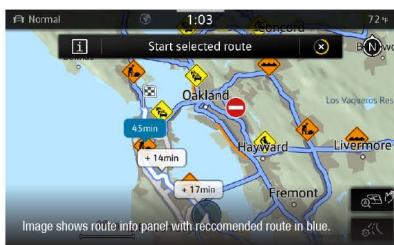
Points of Interest (POI)

To find a specific Point of Interest:

1. Press the **NAV** function, then press the icon on the touchscreen to open the keyboard function to search POIs.
2. Search for your desired POI, i.e., airport.
3. Select **Start** to begin route guidance.

OR

1. Press the **NAV** function, then select a POI currently displayed on the map (this is great for finding nearby fueling stations).
2. Select **Start** to begin route guidance.
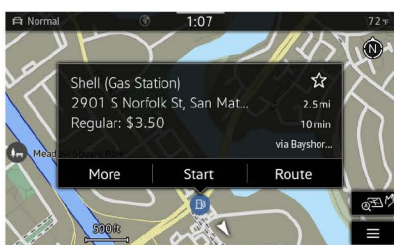
Cancel Active Route Guidance

1. Press **Stop Route Guidance** directly.

OR

1. Select **Menu** icon ≡ in the Navigation screen.
2. Select the **Stop Route Guidance** option on the touch screen.

Alternative Navigation

Turn-by-turn directions are also available by mirroring your favorite smartphone app to your Infotainment screen. Using the maps app on your device, you can connect to Volkswagen App-Connect by using a manufacturer-approved cable to your vehicle's USB-C port or wireless if available.

myVW

All things VW. All in one place.

Put essential tools and information at your fingertips. Enjoy features such as:

- Service reminders[1], scheduling & history[2]
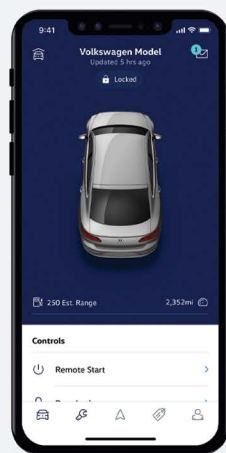- Maintenance schedules
- Roadside assistance requests[3]

Plus, get remote features[4] and more when you activate VW Car-Net®:

- Remote start[5] & lock/unlock[6]
- Vehicle alerts
- Last parked location

myVW Enrollment Process (if not performed by dealer):

1. Download the myVW app[7]
2. Click "Sign up" and enter your email and a password
3. You'll get an email; click on the link
4. Follow the steps to set up your account
5. If you do not see your car in the app:
   - Enter the VIN found on the driver's side of the dashboard
   - Scan a QR code or enter a registration number from your infotainment screen. To find these, go to **Menu** > **Settings** > **VW Car-Net online services** > **Registration**
6. Create a 4-Digit PIN
7. Activate VW Car-Net to enjoy remote features[1]

To learn more about myVW go to **vw.com/owners**

[1] Volkswagen highly recommends that a maintenance service be performed every 10,000 miles or 12 months, whichever occurs first. Actual recommended service intervals and scheduled maintenance services vary based on vehicle model, model year, and mileage. See your Volkswagen dealer, warranty & maintenance booklet, and/or VW Care Terms and Conditions for details.
[2] Service history is available as long as work was performed since after January 2014 at a participating Volkswagen dealership.
[3] Roadside Assistance provided by a third party. May require additional payment for services rendered. See owner's literature for limitations and details.
[4] Available on most MY20 and newer vehicles. Always pay careful attention to the road and do not drive while distracted. Certain services require trial or paid subscriptions, which may have their own terms and conditions. VW Car–Net Remote Access requires a VW ID, myVW app, and myVW account, cellular connectivity, network compatible hardware, availability of vehicle GPS signal, and acceptance of Terms of Service. Not all services and features are available on all vehicles and some features may require the most recent software update. Certain Car–Net services, such as Roadside Call Assist, connect out to 3rd party providers that may require additional payment. Standard text and data rates may apply for app and web features. See Terms of Service, Privacy Statement, and other important information at www.vw.com/carnet. Do not drive while distracted. Vehicle features and content may vary depending on vehicle equipment. Please see owner manual for further information.
[5] Requires myVW Mobile App and compatible factory–installed or dealer–installed remote start feature. See Owner's Manual for further details and important warnings about the keyless ignition feature. Do not leave vehicle unattended with the engine running, particularly in enclosed spaces, and consult local laws for any limitations on use. Standard text and data rates may apply.
[6] Requires myVW mobile app. Standard text and data rates may apply. See Owner's Manual for further details and important warnings about locking and unlocking your vehicle remotely.
[7] Standard text and data rates may apply. Always pay careful attention to the road, and do not drive while distracted.

⚠ **Warnings:** See **Navigation** in your Infotainment System Booklet for more detailed information and for important safety warnings. Navigation is an optional feature.

⚠ **Warnings:** See **myVW** in your owner's Manual for more detailed information and for important warnings.

1. Be sure to check your phone's compatibility at **www.knowyourvw.com/bluetooth**.

2. With the ignition on and the vehicle in Park, turn the Infotainment system on. Your vehicle's Bluetooth system will be in "discovery" mode.

3. From the Bluetooth menu on your phone, search for new devices and select VW BT XXXX (last four digits of VIN).

4. A connection request will appear on the Infotainment display.

5. Press **Connect** on the Infotainment display.

6. The Infotainment display will then show a PIN.

7. Make sure the same PIN is displayed on your phone and press **Yes** on the Infotainment display, then press **Pair** on your phone.

Note: If your phone displays a prompt asking to connect to your vehicle, make sure to enable future automatic connections. This will help to automatically reconnect the compatible paired device to the system. Once the PIN is shown, pairing must be completed within 30 seconds; otherwise, the process will need to be repeated.
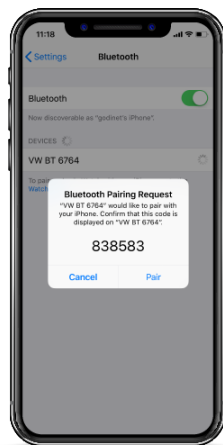
Primary and Secondary Phone Functionality

Two active phones can be connected simultaneously. Follow steps 1-7 above. Only contacts from the primary phone will be shown within the Infotainment system. Switching between phones requires pressing the **Swapping** icon.

Note: This feature is not available when the phone is connected to Apple CarPlay® or Android Auto™.
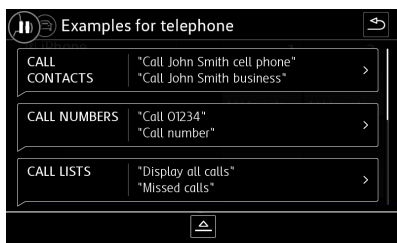
▶ Watch the Phone Pairing video.

Call by Name via Native Bluetooth Technology

Applies to vehicles with Voice Recognition.

1. Short press the **Voice Control** button on the multi-function steering wheel.

2. After the chime say, "Call," followed by the name of the person you want to call. For example, "Call Mike Brown."

3. The system will confirm, "Do you want to call Mike Brown?" You then reply, "Yes." If the contact has multiple numbers, select or say the desired line number on the screen when prompted. Once selected, the system will then say, "Contact is being dialed."

Note: If connected to App-Connect Apple CarPlay, press and hold the Voice Recognition button to activate Apple Siri > then say, "Call Mike Brown."

Examples for telephone

CALL CONTACTS	"Call John Smith cell phone" "Call John Smith business"
CALL NUMBERS	"Call O1234" "Call number"
CALL LISTS	"Display all calls" "Missed calls"

▶ Watch the Voice Recognition video.

Voice Recognition Tips

• The contact must be said exactly as it is stored in your phone's contact list.

• If multiple numbers are stored per contact, you may use the shortcut, "Call John Smith work," or the system may ask you to choose from work, mobile, home, etc.

Answer an Incoming Call

The Bluetooth system will interrupt your car stereo with a ringtone. Press the **OK** button on the multi-function steering wheel or the green **Phone** icon on the Infotainment touchscreen to answer the call.

Volume Settings

To adjust the volume of the Bluetooth system while on a call, press the **Volume Up** or **Volume Down** button on the left side of the multi-function steering wheel.

Switch to Private Mode

To switch a Bluetooth call to your mobile phone, which would prevent passengers from hearing the conversation:

1. Once a call has been answered, use the **Horizontal Menu** buttons on the multi-function steering wheel to access the Phone menu in the instrument cluster display.

2. Press the **Vertical Arrow** buttons on the right side controls of the multi-function steering wheel until "Private" appears in the display.

3. To select, press the **OK** button on the multi-function steering wheel.

End a Call

While in the Phone function, press the red **Phone** icon on the Infotainment touchscreen. Or, alternatively:

1. Use the **Horizontal Menu** buttons on the multi-function steering wheel to access the Phone menu in the instrument cluster display.

2. Press the **Vertical Arrow** buttons until "End" appears in the instrument cluster display. Press the **OK** button on the multi-function steering wheel.

Cancel Active Voice Recognition or an Active Route

Double press the **Voice Control** button on the multi-function steering wheel to end Voice Recognition. To end an active route, short press the **Voice Control** button and say, "Cancel destination," after you hear a beep.

Destination Entry with Voice Recognition

1. Short press the **Voice Control** button on the multi-function steering wheel. A beep will sound.

2. Say, "New destination."

3. After the beep, speak the address; for example, "Two zero two four Main Street, Los Angeles." Speak in single digits.

4. The system will repeat the address for confirmation and ask if you would like to start route guidance. After the beep say, "Yes," and guidance will begin.

Examples for navigation

ADDRESS ENTRY	"Enter address" "Navigate to San Francisco"
POI SEARCH	"Drive to Oceanview Hotel in Miami" "Search for restau. in vicinity of destn."
HOME	"Navigate home"
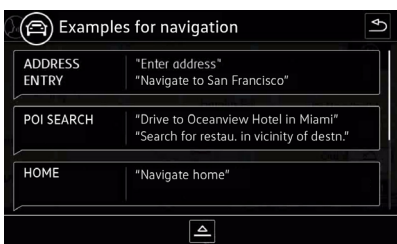
⚠ **Warnings:** Visit **www.knowyourvw.com/bluetooth** to view more detailed information and important safety warnings for **Bluetooth Pairing**.

⚠ **Warnings:** See **Voice Contol** in your Infotainment System Booklet for more detailed information and for important safety warnings.

Bluetooth® Technology / Voice Recognition

Tire Pressure Monitoring System (TPMS) Recalibration

The TPMS must be recalibrated each time the tire pressure in one or more tires has been adjusted or after one or more tires has been changed, exchanged or repaired.
To recalibrate the TPMS:

1. Turn the ignition ON.
2. Press the **CAR** icon on your touchscreen.
3. Select **Settings** on the touchscreen.
4. Select **Tire settings**.
5. Select **Set**.
6. Select **Confirm** to store.

Watch the TPMS video.

Keyless Access

Unlock

1. Make sure you have your key fob with you.
2. Slide hand behind driver or front passenger door handle and wait for the door to unlock. Remember to avoid touching the indent on the front of the handle or the door will remain locked.
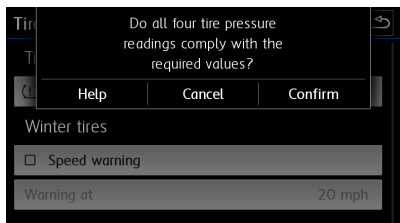3. By touching the unlocking sensor twice in a row, the two front doors will unlock on the SE trim model.
4. Pull the handle to open door.

Lock depression

Hand placement is showing unlock position.

Lock

1. Make sure you have your key fob with you.
2. Touch your thumb to the lock depression on the handle.

Note: Select trim lines are equipped with 2-door kessy or 4-door kessy.

Customize which Doors to Unlock with Keyless Access

1. Make sure the vehicle is parked. The vehicle will not allow you to customize Keyless Access while driving.
2. Select **CAR** from the Infotainment touchscreen.
3. Select **Settings.**
4. Select **Open and close settings**.
5. Select **Unlock doors** and select which doors to lock or unlock with keyless entry.
   - "All doors" unlocks all doors.
   - "Single door" unlocks only the driver's door.
   - "Vehicle side" unlocks the door(s) on the side of the vehicle where the key is at the moment.
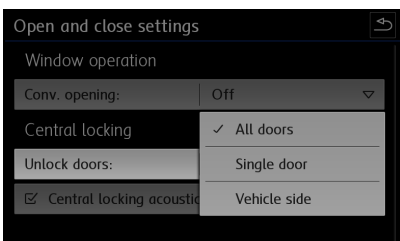
Watch the Keyless Access video.

Windshield Wipers and Washer

Intermittent

- From the **OFF** position, move the wiper stalk one click up to activate the intermittent wipers with rain-sensing.
- The switch on top of the stalk varies the time interval between each wipe.
- The farther the switch is moved to the right, the shorter the interval between each wipe.

Note: Ensure wiper stalk is in OFF position before entering a car wash.

Rain-Sensing Wipers

To activate and deactivate wipers using the Infotainment touchscreen:

1. Select **CAR**.
2. Select **Settings**.
3. Select **Mirror and wiper settings**.
4. Select **Automatic wiper during rain**. A check mark indicates it is active.

Note: Applies to vehicles equipped with rain sensors.

Continuous

- **LOW**: From the **OFF** position, move the wiper stalk up two clicks.
- **HIGH**: From the **OFF** position, move the wiper stalk up three clicks.

Rear Wiper

To operate, push the lever one click away from you. If you have the front wipers on and you put the car in Reverse, the rear wiper activates a single wipe.

Service Position

With hood closed and ignition off, press and hold the windshield lever down. Wipers will move into the service position. Lift the wipers by the arms up from the windshield. Before driving, fold wiper arms back onto the windshield. Turn ignition ON, and press the wiper lever down briefly. The wipers will then move back to the Park position.

Watch the Windshield Wipers video.

Warnings: See **TPMS, Keyless Access and Wipers** in your Owner's Manual for more detailed information and for important safety warnings.

TPMS / Keyless Access / Wipers

Volkswagen App-Connect makes your Volkswagen more like a personal assistant. To start App-Connect, pair your compatible smartphone to your VW's Bluetooth and watch as your select apps appear on the touchscreen display of your Volkswagen, without even having to take it out of your pocket or purse! Need a couple extra bars on your phone's battery? Plug your phone into your VW's USB port, and enjoy all the same benefits, while getting a charge—beyond just your driving experience.

Wireless App-Connect with Apple CarPlay Integration

To connect:

1. Pair your phone to the Infotainment system with Bluetooth.
2. A prompt will display on the Infotainment touchscreen asking if you want to use Bluetooth or Apple CarPlay.
3. Select **Apple CarPlay**. If this is the first time, accept the confirmation on your iPhone®.

OR

1. Simply unlock your iPhone and plug it into the USB port using a certified lightning cable. After choosing to use Apple CarPlay, your iPhone will ask if you'd like to use Apple CarPlay wirelessly for future connections.

Note: Please confirm all prompts from App-Connect on the mobile device for successful Apple CarPlay connection.

▶ Watch the Apple CarPlay Wireless Connection video.

Apple CarPlay®

Apple CarPlay is a smart way to use your iPhone while you are in your Volkswagen. With an updated user interface that helps you control tunes, directions and Siri® suggestions, a calendar app that lets you view and manage your day, and maps that can reveal more of what's around you, getting there just got a whole lot easier—and a lot more fun.*

1. Ensure you are running the latest iOS on your device.
2. Unlock your iPhone and plug it into the USB port using a certified lightning cable.
3. A message will appear on the Infotainment touchscreen stating that a new device has been detected and will ask "Do you want to connect with Apple CarPlay?". Select **Connect**.

OR

1. Pair your iPhone to your Infotainment system's Bluetooth connection. When the "Select a connection technology" pop-up appears, select **Apple CarPlay**.
2. Select **Allow** on your iPhone to enable Apple CarPlay to access your iPhone while your phone is locked.

*Always pay careful attention to the road, and do not drive while distracted. Not all features are available on all operating systems. Standard text and data usage rates apply. App-Connect features require compatible device, operating system and mobile apps. See mobile device and app providers for terms and privacy.

Note:You will have to have had an unlocked iPhone within the past hour in order to use Apple CarPlay. When you are connected using Apple CarPlay, your iPhone can no longer be used as a source in MEDIA or as a Bluetooth device. Apple CarPlay is compatible with iPhone 5 or higher running iOS 7.1 or later. Further information can be found at support.apple.com and siriuserguide.com. Apple CarPlay is a trademark of Apple Inc.

Features

Apple CarPlay features Siri voice control. Siri must be enabled on the device to use Apple CarPlay. There are two ways to activate Siri:

- Press and hold the **Voice Control** button on the multi-function steering wheel until you hear the tone, which activates Siri.
- Press and hold **Home** on the touchscreen to activate Siri.

1. Home features include:
   - Return to the Apple CarPlay home screen or to the Apple CarPlay Dashboard.
   - Long press to activate Siri.
2. **Phone**: Siri can help you make calls, return missed calls and listen to voicemail.
3. **Maps**: Opens Apple Maps for turn-by-turn directions, traffic conditions, immersive 3D experiences and estimated travel time. Siri can also help with directions. Activate Siri and say, "Navigate to," and your destination
4. **Messages**: Siri can send, read and reply to your text messages for you.
5. Tapping the **Volkswagen Logo** icon simply takes you to the Volkswagen native user interface with all the features and functions of Apple CarPlay still active.
   - To only charge an iPhone, disconnect from Apple CarPlay by pressing the **Volkswagen Logo** icon, then select **Disconnect** on the touchscreen. This will allow Bluetooth® access while charging your iPhone.

Click here for further information on Apple CarPlay apps.

▶ Watch the Apple CarPlay Connection video.

Wireless App-Connect Android Auto

To connect:

1. Pair your phone to the Volkswagen's Infotainment system with Bluetooth.
2. Select **Use Android Auto** or select **Cancel** for Bluetooth connection.

Note: Please confirm all prompts from Android Auto on the mobile device for successful Android Auto connection.

▶ Watch the Android Auto Wireless Connection video.

Android Auto™

Use some of your favorite Android applications on the road through your Volkswagen's Infotainment screen. Hands-free, you can talk to Google on Android Auto to get driving directions, send a text or place a phone call. Android Auto is made to help you focus on the road while having fun along the way.

1. Ensure you are running the latest Android™ OS on your device and download Android Auto from the Google Play Store. An active Google account and an internet connection is required. If you're using Android 10 or higher, the app is already on your phone.
2. Plug your Android phone into the USB port using a certified USB Cable.
3. Press the **App** key on your touchscreen.
4. Select **Android Auto** on your touchscreen. Ensure phone is unlocked OR pair your Android phone to your Infotainment system's Bluetooth connection, then select **Use Android Auto** in the pop-up.
5. Select **OK** on your touchscreen for data transfer prompt.
6. Follow instructions on your device to continue setup.
7. Android Auto will appear on the Infotainment touchscreen once all the prompts have been accepted on the device.

Google, Android, Google Play and Android Auto are trademarks of Google LLC. Click here for further information.
To use Android Auto on your car display, you'll need an Android phone running Android 6.0 or higher, an active data plan and the Android Auto app.

Features

1. **Microphone**: Google Assistant can be activated with a long press of the **Microphone** icon on the touchscreen or by using touchscreen commands that work with available apps. Google Assistant can also be activated using your voice to easily send messages, get directions, control media and more. Just say, "Hey Google," long-press the **Voice Control** button on the multi-function steering wheel or tap the **Microphone** icon on the touchscreen to get started.
2. **Navigation**: Predictive navigation provides turn-by-turn directions, traffic conditions and estimated travel time. Android Auto can predict where you want to go next based on your calendar and recent destinations.
3. **Phone**: Listen and reply to text messages, make calls or check your voicemail.
4. **Home Screen**: Takes you back to the home screen of Android Auto.
5. **Music and Audio**: Use your touchscreen to access your favorite artists, songs and playlists. Android Auto lets you stream from apps such as Pandora, Spotify and iHeartRadio.

Tapping the Exit icon takes you to the Volkswagen native user interface. From there you can select **Disconnect** if you wish to completely disconnect from Android Auto.

▶ Watch the Android Auto Connection video.
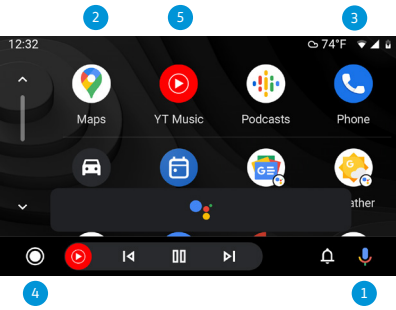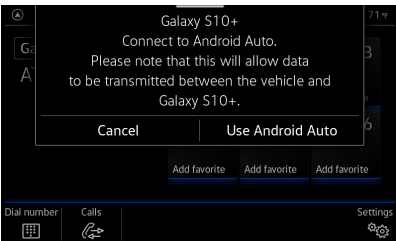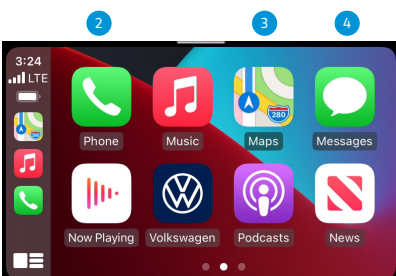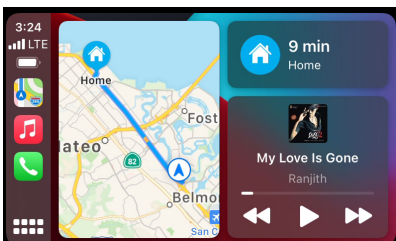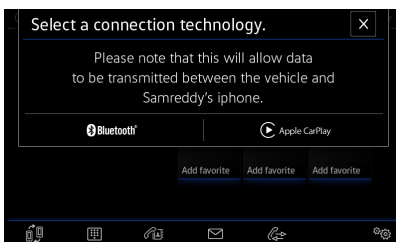
⚠ **Warnings:** See **App-Connect** in your Infotainment System Booklet for more detailed information and for important safety warnings.

Warning and Indicator Lights

For additional information on indicator lights, refer to your vehicle's Owner's Manual.

⚠	Central warning light
	Collision warning
(P)	Electronic parking brake
PARK	Electronic parking brake switched on
(!)	Brake system malfunction, Brake fluid too low
BRAKE	Brake system malfunction
	Engine cooling system malfunction
	Engine oil pressure too low
	Steering malfunction
	12 V Battery. Do not continue to drive.
BRAKE WEAR	Check brake system
	Press the brake pedal
(P)	Electronic parking brake malfunction
SOS	Malfunction in the emergency call system, Limited function in the emergency call system
⚠	Central warning light
	Check brake system
ASR OFF	Anti–Slip Regulation (ASR) switched off, ESC Sport switched on
	Rain/light sensor malfunction
	Electronic Stabilization Program (ESC) or Anti–Slip Regulation (ASR) is regulating, Electronic Stability Control (ESC) has been switched off due to system requirements

(ABS)	Anti–Lock Braking System (ABS) malfunction
ABS	Anti–Lock Braking System (ABS) malfunction
	Driving light failure
	Washer fluid level too low
	Exhaust system malfunction
EPC	Engine control malfunction
	Particulate filter clogged with soot
	Steering malfunction
(!)	Tire pressure too low, Tire Pressure Monitoring System (TPMS) malfunction
	Engine RPM limited
	Transmission malfunction
	Adaptive cruise control (ACC) not available
	Tank almost empty
	Engine oil level too low, Engine oil system malfunction
	Windshield wiper malfunction
	Blind Spot Monitor active
	Lane Assist switched on, but not active.
	Collision warning deactivated

⇦ ⇨	Turn signals
	Trailer turn signal
	Speed stored, regulation active
	Press the brake pedal
CRUISE	Speed stored, regulation active
	Lane Assist active
	High beams or headlight flasher
	Service due
	Sport driving mode
	Individual driving mode
	Normal driving mode
	Eco driving mode
	Engine coolant temperature too high
	High beam control active
	Autonomous Emergency Braking starts
	Distance warning
	Cruise control system malfunction
	ACC is regulating, no vehicle driving ahead is detected
	ACC is regulating, vehicle driving ahead is detected
	Hill descent assist
	Offroad driving profile
	Offroad Expert driving mode

	Mobile phone connected via Bluetooth®
❄	Outside temperature is below +39 °F (+4 °C), Snow driving mode
	Mobile phone battery charge level
	Cruise control system is switched on
(A)	Start/Stop system active
	Start/Stop system not available
eco	Economical driving condition

Failure to heed warning lights and instrument cluster text messages can cause the vehicle to break down in traffic and result in a collision and serious personal injury.

- Never ignore warning lights or text WARNINGS.
- Always stop the vehicle as soon as it is safe to do so.
- Park the vehicle at a safe distance from moving traffic and where no part of the hot catalytic converter and exhaust system can come into contact with flammable materials under the vehicle, such as dry grass, brush, spilled fuel, etc.
- A broken–down vehicle presents a high accident risk for itself and others. Switch on emergency flashers and set up a warning triangle to warn oncoming traffic.
- Before opening the engine hood, always switch off the engine and let the engine cool down.
- Always be very careful when working in the engine compartment, which is a potentially dangerous area in any motor vehicle and can cause serious personal injury.

Volkswagen Customer Care Center (800) 822–8987